Terms and Conditions

By submitting your deposit, you agree to the following terms and conditions that this document outlines what Collins Travel Agency and Pilgrimages, LLC (hereafter Collins Travel, us, or our) agrees to provide you when you sign up for a pilgrimage and what you agree to do in return for the pilgrimage to the Holy Land on October 14th, 2020 through October 25th, 2020.

1. The fee schedule as follows. Deposit of $500 will secure your spot. An additional payment of $1500 is due by April 1st, 2020. The remainder is due on July 1st, 2020. The total cost is $4599 and is per person at double occupancy. A single occupancy fee of $700 will be charged for those that travel in this manner. If possible, Collins Travel will attempt to find roommates from the other pilgrims traveling in the same group for those travelling single occupancy, if they so wish. All cost are based on cash, check or money order. A 4% fee will be assessed for using Visa, MasterCard or American Express. Reservations will be recorded on a first come first serve basis when your deposit is received by Collins Travel.

2. This fee includes the following: round trip economy class flight with one free checked bagged (airline restrictions for weight and dimensions apply); overnight accommodations for 10 nights in three star or higher hotels; all breakfasts at the hotel, all lunches, all dinners with house wine, ground transportation while in Europe, local guides were necessary, admissions to churches and museums that are part of the itinerary, and all tips excluding the tour director. You are responsible for lunches, any mementos, any gifts, any wine that is not house wine at dinner, any admissions that are not part of the group itinerary, and any fees associated with overweight or extra luggage. The tour director may or may not travel back to the United States, you will be notified on or before April 1st, 2020 if the tour director will not be travelling back. A discount of $100 will be applied to your total if a deposit is received by December 31st, 2019; in addition to any alumni discount.

3. Our pilgrimages are designed for those that not only want to go on pilgrimage but also experience the location as a local does. This means walking and using public transportation for most of our pilgrimage. Some walks will be as little as 5 minutes while others will take upwards of an hour. Our average number of steps is around 15,000 per day. We will note if we are taking private transportation. It also means being able and willing to travel with luggage.

4. Travel outside of the United States requires a passport, and you will notify Collins Travel that you possess a valid passport that is valid for three month after our return date by April 1st, 2020. Collins Travel, owner, agent or employees cannot be held liable for pilgrims not having proper passports, visa or other travel documents. Cancellations due to lack of appropriate documents will incur usual penalties. Collins Travel is not responsible for any cancellations, loss, delays, injury, illness, or expenses incurred due to actions made by the airlines.

5. While our itinerary is set before we go, things happen. Strikes happen with little to no warning, displays, sites, and churches can close at a moment’s notice. Part of traveling sometimes asks us to be flexible and we ask that of you too. Our itinerary is not a contract, but a suggestion of places and locations that we will attempt to visit. Occasionally local religious holidays, national days, traffic conditions and other events may necessitate changes in the sequence of visits or the missing of certain visits. We will have daily Mass and strive to be in places as indicated. However, sometimes this is not possible as the site may not be available for Mass or itinerary changes are forced upon us. In this case an alternative site for Mass will be arranged. You will be emailed our flight information (including flight numbers, layover stops, and times of departure and arrival), and hotel information (including name and address) no later than two months before our scheduled departure date.

6. Our cancellation policy is as follows; you are able to refund your deposit up to 30 days after an emailed response acknowledging your deposit. Any addition money paid until March 31st 2020 will be refunded. After April 1st, 2020, your deposit and any additional payment received is nonrefundable should you
cancel. If Collins Travel cancels the trip due to lack of pilgrims, any payment paid to Collins Travel is fully refunded. Collins Travel highly recommends purchasing travel insurance. This pilgrimage requires a minimum of 10 pilgrims with a maximum around 20.

7. Certain attire is required at some of our sights. When visiting churches, shorts and sleeveless shirts are not recommended and if forbidden and it is possible to be denied entry based upon dress code.

8. Please be considerate of your other pilgrims, their safety, local laws and regulations. You agree that Collins Travel reserves the right and discretion to expel anyone from our pilgrimage at any time, without any claims or complaints by you against Collins Travel.

9. Please alert Collins Travel of any physical or emotional condition that may require medical attention or treatment in writing prior to our pilgrimage.

10. You also grant permission to Collins Travel, its agents and employees the irrevocable and unrestricted right to reproduce the photographs and/or video images taken of me, or members of my family, for the purpose of publication, promotion, illustration, advertising, or trade, in any manner or in any medium. I hereby release Collins Travel and its legal representatives for all claims and liability relating to said images or video. Furthermore, I grant permission to use my statements that were given during an interview, with or without my name, for the purpose of advertising and publicity without restriction. I waive my right to any compensation.

11. Collins Travel acts as a tour operator. The suppliers providing transportation, sightseeing arrangements and hotel accommodations for the tour program are independent contractors and are not agents or employees of Collins Travel. All coupons, receipts and tickets issued are subject to the terms and conditions specified by suppliers. By utilizing the service of the suppliers, you agree that Collins Travel will not be liable for any change in flight or itinerary schedule, strikes, delay, acts of governments, fires, riots, theft, pilferage, epidemics, quarantine, medical or customs regulations, accident, loss, injury, or damage to you or to those traveling with you in connection with any accommodations, transportation or any other services or resulting directly or indirectly from any occurrence or conditions beyond its control, including defects in vehicles, breakdown in equipment, thefts, delay or cancellation of or changes in itinerary for any act, omission, or event during the time you are on board the aircraft. Neither Collins Travel and/or agents of the airlines concerned are to be held responsible for the late arrival of passengers at airports or hotels due to inclement weather, nor are they to be held liable for payment or any refund for transfers or unused hotel accommodations or meals occasioned by such late arrivals at the hotels holding rooms as confirmed itineraries. Passengers must bear all such losses or expenses. To guard against unforeseen health or other circumstances, we recommend you purchase optional insurances. Collins Travel is not responsible for circumstances beyond its control. In circumstances where trip cancellations resulting from the inability for trip to depart as scheduled, such as cancellations due to acts of war and/or terrorism, war, God, or nature takes place, Collins Travel is not liable for restitution.